Wine logistics

CONNECTING LINK BETWEEN WINEMAKERS AND THE TRADE SECTOR

- Trends in logistics: Interview with Giacinto Forastefano
- Well-positioned: Quality management and certificates
- South Africa: ZIEGLER gets stronger in Cape Town
Welcome on board

DEAR READERS

The world of logistics is like everyday life: much of it consists of pleasant routine work but it is the extraordinary that is often particularly exciting, especially when it comes to the food and beverage industry.

Did you know for instance that ZIEGLER is an important wine logistics service provider or that we rank among the leading hauliers in Germany who organise the transportation of malt to all corners of the earth?

We have the experience and the transportation partners to achieve exceptional quality of service for our customers. In this case we like being creative, searching for new solutions, whilst always considering the potential benefits for the customer. Feel free to talk to us about consignments with excess dimensions, or sensitive shipments requiring special treatment or special routes. We love a challenge.

Read more about the diversity of our services – from wine logistics to the shipment of items of luggage that are not just routine freight — in the new edition of "onboard". Allow yourself to be inspired!

Thorsten Witt, CEO
Switzerland, Germany

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LEGAL
The German texts are drafted with Swiss spelling and grammar.
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As far back as 1908, when the company was founded, ZIEGLER devoted itself to the transportation of wines and spirits, a very specific field of business that requires specialist expertise.

To begin with, ZIEGLER Belgium loaded winebarrels from the wine regions of France to transport them to Brussels. At that time they were transported by rail. ZIEGLER took care of customs clearance duty on the wine barrels, stored them, filled the wine into bottles and distributed them – pure logistics, long before this term was even invented.

It is thus no coincidence that some branches are now located in the vicinity of wine regions.

The ideal location of the sites facilitates a "door-to-door" service, from collection of the bottles to their delivery to traders and supermarkets in Belgium, France, Holland or Scotland.

Due to its location in wine regions and the related knowledge of wine growing, ZIEGLER is the indispensable connecting link between the supplier and trader. For the customer this means perfect coordination of transportation from collection to delivery to the sales points, extending to delivery of gift packages to private individuals.

ZIEGLER ON SITE IN THE BEST WINE REGIONS

- Angers and Tours for wines from the Loire valley
- Angoulême, Saintes for Cognac
- Annecy, Chambéry for wines from the Savoyen region
- Auxerre, Beaune and Dijon for Burgundy and Beaujolais, Avignon, Lyon, Nîmes and Valence for Côtes du Rhône, Bayeux for Calvados
- Bordeaux for Bordeaux wines
- Châlons, Reims and Troyes for champagnes
- Colmar, Mulhouse, Nancy and Strasbourg for wines from the Alsace region and fruit liqueurs
- Marseille and Salon de Provence for Côtes de Provence, Nantes for Muscadet
- Narbonne for wines from the Roussillon region
- Toulouse for Côtes de Fronton
Storage
As a haulier and freight forwarder, ZIEGLER also ensures the cargo handling and expert storage of the goods. These days this work is generally known as logistics. Ingenious logistics reduce the burden of storage and distribution problems for customers. Hence the top priority for ZIEGLER is: reduce the burden on customers so that they can concentrate on their core business.

Great brands can’t be wrong
Château Margaux, Château Gruaud-Larose, Château Mouton Rothschild – all of which are highly rated Grand Crus among wine connoisseurs – are also at home in the wine and spirits department of the Brussels branch.

Every year millions of Champagne and wine bottles are transported from the production sites to the distribution centre in Brussels. The warehouse is protected by an alarm system for security reasons. The range of services comprises a computer-controlled warehouse management system with all the EDI options and a system that identifies customer codes.

ZIEGLER stores, order picks, fills the wine in bottles, packs and labels them, prepares the orders and delivers the products. Monthly, quarterly or half-yearly orders – their flexible working processes make it possible.
"HOSPITALITY"

Looking after guests is not everybody’s thing, as it is a speciality in itself. If you know the hotel and catering field and its special demands, you will know that hotels and restaurants need to receive deliveries before 11:30 am and after 2:30 pm, but never at lunchtime.

The "Hospitality" division has a professional fleet of vehicles, using small delivery vans which are very mobile in urban areas. ZIEGLER "Hospitality" guarantees COD (cash on delivery). Following the return of the vehicles from their rounds, the cheques issued by the customers will be forwarded the same day. The amounts received (cash, cheque) will immediately be booked and transferred to the customers on a weekly basis.

ZIEGLER "Hospitality" also assumes responsibility for the cellar preparation of the goods.

Fine wines from overseas

ZIEGLER not just transports the fine wines overland. In the case of wines from Porto, for instance, the customer can choose between transportation overland or by sea. Thus it is no surprise that ZIEGLER has distinguished itself in Antwerp and Rotterdam through its density of technical and logistic means in the fields of consolidated containers, transit, handling and transshipment in the ports. Wines from Portugal, California, Chile, Australia, South Africa or Scotland are imported by sea.

Source:
Documentation of ZIEGLER Brussels
www.zieglergroup.com
LARGE AND SMALL SHIPMENTS

Some customers purchase wine from wholesalers, others prefer to buy from small winemakers and find real treasures while doing so.

The majority of wine consignments at ZIEGLER Lausanne in Bioley come from various regions of France such as Bordeaux, Bourgogne, Vallée du Rhône, Languedoc or Champagne – but also from Spain and Italy.

If faced by extreme temperatures (heat or cold), ZIEGLER Bioley organises transport by temperature-controlled vehicle.

One customer also trades in bottles of wine for collectors. He buys and sells valuable bottles of wine (up to CHF 15,000.00 / 20,000.00 per bottle) for wine connoisseurs. In this case the wine does not come directly from its place of origin.

A bottle of wine may, for instance, be imported from Japan or the United States or two cases of the finest Burgundy wine may come from a German location. But Swiss wine is also very popular abroad. This ZIEGLER location has some customers who export Swiss wine overseas as well as complete truckloads to Germany for the wholesale sector.

ZIEGLER also ranks the "Swiss Wine Promotion" association among its customers. Their customers are organisers of wine fairs or exhibitions and Swiss representations abroad, such as embassies (Bioley works with customs regulations for diplomats to this end). Tourism advertising events and special events are also on offer, for instance for Alinghi and Solar Impulse.

Text: Thierry Dornier, ZIEGLER Bioley

1. The customer sends the list with the quantity which he ordered from his suppliers.

2. ZIEGLER staff in Bioley decide how to organise the delivery and calculate the load.

3. The customer then receives an offer which is inclusive of all transport costs, customs formalities and, if necessary, euro pallet exchanges.

4. If the customer accepts the offer, Bioley will send a form to each supplier by fax or e-mail, which they must complete and sign before returning it. This form contains details of how the DAE must be completed (electronic supporting document). It provides information about the type and the precise number of pallets, the transportation route and the date when the goods will be available.

5. Once all the necessary information is available, ZIEGLER will commence the general cargo shipment. Each partner receives the instruction to advise the supplier of the time of loading and the number of the lorry 24 hours prior to the arrival of the goods.

6. The wine is collected in a warehouse close to the border. Once all goods are on site, customs duty will be paid on them as consolidated cargo, i.e. all together at once.

7. Following this, a date for the delivery of his consolidated goods will be agreed upon with the customer.
WINE LOGISTICS SPECIALISTS

ZIEGLER has been transporting, paying duty on, storing and distributing wine for decades and has made a name for itself as a logistics specialist for wine.

Now ZIEGLER France offers services that are tailored to the "wine" product and the entire logistics chain:
- Filling of bottles/packaging/ packaging in wooden boxes in the vineyards
- Labelling of bottles according to regulations
- Collection from the vineyards using a temperature-controlled lorry
- Temporary or long-term storage in warehouses that are certified for wines and spirits
- Excise duty administration (auditing and issuing of electronic supporting documentation)
- Loading of containers, either loosely or on pallets
- Transportation by lorry, air or sea freight and delivery via the ZIEGLER network
- Performance of all services on site (interface to the local customs authorities, storage, delivery)

ZIEGLER is further extending its "Wine & Spirits" division. The goal is to win over additional winemakers as customers and to promote ZIEGLER wine logistics in wine-importing countries - above all in China, where French wine is held in very high regard.

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FINE WINES FROM ALL OVER THE WORLD

Whether they are fine wines from Bordeaux, sparkling wines from the Champagne region, golden yellow Chardonnay with a hint of lemon and jasmine from the Napa Valley or delicate Filettes from the Loire Valley, ZIEGLER Eschweiler has a lot of experience in logistics with "products made from the grape". The company also deals in vintage whiskies that are imported via England or Holland, including for instance the winner of the "World Whiskies Award 2014" in the "Best Japanese Blended No Age Statement" category. The branch thus, for example, transports approx. 900 pallets from France and 1,400 pallets from England per year - in partial or complete lorry loads. That amounts to well in excess of 500,000 bottles per year. In this case the lion's share of the loading is performed personally by our Eschweiler colleagues in direct contact with the domain or the château. This means relieving a great administrative burden for the customers; as soon as they have sent their order to the vineyards, they are then forwarded to the ZIEGLER team. Any correspondence with the winemaker – in the background for the customer – takes place there. The customer will be informed if any discrepancies arise. Once all the dates have been stipulated, the customer receives a final collection and delivery date for the expected deliveries.

The situation is slightly different in the case of some fine wines from the Bordeaux region: in this case the branch profits from the ZIEGLER network. In this way the wines from the "special chateaux" are loaded by the local branch of ZIEGLER France and stored in their customs warehouse. The French branch performs the excise tax management, auditing and issuing of the electronic supporting documentation – a service that you don't find everywhere. Once all the necessary processes have been completed the valuable freight will be loaded by ZIEGLER Eschweiler in Bordeaux and is then transported directly to the customer. The wine and spirits logistics process with goods from abroad is performed slightly differently, ZIEGLER performs this in England and the Netherlands in the relevant general distribution centres of the sales outlets for select goods from South Africa and the United States/South America and transports them by lorry to Germany.

When goods are transported in this sector, goods values going into millions are frequently "on the move". Very valuable bottles such as a "Louis Roederer Cristall – Methuselah" may then even "take a seat" next to the driver.

Autumn is the high season for wine and spirits logistics. Sales levels increase in this sector during the pre-Christmas period because, as is commonly known, "People like a special drop of wine during the Christmas period." Companies also like to order choice wines as a Christmas present. Importing wines and spirits is a daily routine for ZIEGLER in Eschweiler, as the logistics experts are best acquainted with the import sequences.

Texte: Melanie Knuppertz
ZIEGLER Eschweiler
"We always lend customers our ears, know all our contacts personally and regularly provide them with reports, statistics and analyses. These are the main requirements for successful and longstanding partnerships." Roger Weiss pragmatically explains his "secret of success" for good customer relationships. The general manager for warehousing and logistics services and key account manager of ZIEGLER in Switzerland is a practical individual who knows his job from the bottom up – in the truest sense of the word. This is due to the fact that he, for instance, personally designed the installation of new pallet shelves as a trained technical draughtsman. Since 1999 Weiss has been transferring the same meticulous approach with which the designer goes about his work to his daily work as the manager of the four logistics sites. He keeps the organisational threads together in Basle, Dornach, Birsfelden and Dällikon. Together with his team he ensures good customer relationships, new warehouses, the introduction of new materials handling technology or fresh updates of the warehousing software "Logis", which was developed by ZIEGLER. Here customers can check availabilities, monitor minimum stock levels and check delivery dates using their own access data.

**Red wine logistics at its best**

The logistics specialist has, for instance, been cooperating for decades with a renowned third-generation gloss paint manufacturer or with a second generation pro-
Customers reduce their variable expenses with the warehousing logistics and logistic services of ZIEGLER. In this way they are able to keep up in the face of competing and cost pressures.

An overview of the logistics services:
- Planning, organisation, implementation
- On-call warehousing
- As requested by the customer: we perform picking & packing, relabelling, processing, etc.
- Direct connection to the carrier

WINE LOGISTICS IN SWITZERLAND

By way of an example, ZIEGLER Switzerland imports wines from Spain from the wine-growing estate of Abadia Retuerta. Some 20,000 bottles are imported per year.

Wine logistics services of ZIEGLER in Basle
- Shipment
- Storage
- Compilation of orders

The customs department in Pratteln assumes the customs clearance work.

Your contact
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A leading pharmaceuticals company runs the Abadia Retuerta wine-growing estate in the Spanish region of Valladolid. Larger batches of the most elegant, harmonious red wines are regularly transported to the Basle warehouse from here and then distributed on call – just in time.

A producer of lights in a relationship which "is marked by mutual trust" according to Weiss. The range of logistics challenges is as broad as the range of industries. Machines, products such as Asian foods, olives and crisps from Spain or furniture. It also offers expertise in the pharmaceutical industry, which is very strictly regulated by law. "In the food sector, picking activities such as POS-suitable display work are in high demand," adds Weiss. A special logistics "delicacy" is a specialist wine logistics operation.
Norbert Eckert has his office in Basle in the same building and on the same floor as his colleague, Roger Weiss, Head of Warehousing and Logistics (see page 8/9) and he is also a trained draughtsman (designer). This links them in the same way as their professional careers. This is because Norbert Eckert was the predecessor of Weiss. This determined the course of his career after the year 2000. "I entered the field of quality management, was confronted by ISO, got stuck into the material and wanted to launch something new in the sector," He did so successfully. This is because Norbert Eckert is now supervising all 17 ZIEGLER sites in Switzerland and Germany.

Everything that is linked to quality, occupational health and safety and the environment falls within his field of responsibility. As the tasks play an interface role across all sites and departments, the demands are both stringent and very diverse: they ensure that all the sequences are seamlessly mastered and that the sequence processes are documented.

As a cross-border quality manager, he knows both the Swiss and the German safety regulations. "The regulations that apply in Switzerland are even stricter."

"Manuals, audit evaluations, validations and certificates are one side of the coin. The decisive factor is that the values in the group are also enacted and implemented," is the credo of the most senior QM manager. Norbert Eckert knows that a permanent process remains. That is why he frequently embarks on business trips both in Switzerland and Germany, instructs and trains others and supervises audits; he goes on ten trips a year in Switzerland alone.

The native German is convinced that "Quality is measurable." "We have been able to record a big step forward at a lot of sites. And this is important for one reason in particular: it has an impact on levels of customer satisfaction."

"QUALITY IS MEASURABLE"

What do you look forward to in the morning when you think about your working day?
I look forward to my great and motivated team, the most diverse customer tasks and the constant new challenges in our job.

The only constant feature is change. Which transformations characterise the field of logistics?
Communication – at both a technical and human level. In this case demands are made on both the individual and the team. It is important that we constantly expand and further develop our haulage and logistic services.

ZIEGLER works very successfully. What is your recipe for success?
Getting all the employees on board. People who delegate responsibility will reap success – everyone is important.

Outsourcing is important. Does it pay off for Ziegler customers?
It certainly does! See for yourselves and put us to the test.

crew4you is a very exclusive offer in Switzerland. What additional benefits do you offer customers?
This special service portfolio is tailor-made for certain customer groups. To this end crew4you offers something resembling a ‘logistic all-round care-free package.’ I currently cannot imagine a better form of full logistical support, which would also offer economic advantages.

To end, one last question: In the morning – coffee or tea?
Both :-)
The air freight office is very large, the team has a lot of space at their desks and a meeting room is also available. The long window facade of the ZIEGLER office faces in the direction of the runway. If the windows are open you can almost feel the vibrating droning of the engines of the planes that are taking off. Is that not a bit disruptive when you are working? "Not at all, we love the sound, it helps us in our daily work – I believe we even have aviation fuel in our blood!" Sue Pfyl laughs and simultaneously underlines the fact that everyone has become used to the vocational "background music."

This friendly forwarding merchants from the office sales team loves her job – in just the same way that Romain Couson, operations manager of the branch and Ivan Rütschi and Nikolaj Rakela do. A young and agile team of air freight professionals is at work here.

Exports, imports, customs clearance and the organisation of lorry shipments to Frankfurt, Munich or Luxemburg – this is the main daily business that the team organises for customers from the greater Zurich and St. Gallen areas.

"The import customs clearance in particular is somewhat more complex, but we cover the whole range of services, ensuring that no unnecessary delays arise," explains Sue Pfyl. The team is often in contact with other Swiss ZIEGLER sites or air freight colleagues in Frankfurt/Kelsterbach. Even if imports slightly predominate, new destinations are also appearing on the horizon in terms of exports – Brazil for example. Large quantities of Swiss chocolate are also regularly shipped to Mauritius – obviously refrigerated so that everything remains fresh. Koi fish are imported from Japan, meaning that the border veterinarian is called into action. In the case of hazardous goods, the focus is on the respective classes. Chemical base substances are traded for the pharma and cosmetics industry, which is very strong in Switzerland. Other industrial goods and textiles mainly occur as air freight commodities.

There is always something going on here in the air freight office and the planes provide the daily background music.
Eleven metres in length, two metres high and two metres wide: this was the size of an XXL package containing a conveyor belt that was exported by air freight from Germany to the Philippine city of Manila. The challenge was posed by the unusual length of the consignment. But ZIEGLER's experienced air freight team in Frankfurt-Kelsterbach found a suitable way of transporting it. The conveyor was required at short notice in the Philippines for a building site. Air freight is of course the first choice for urgent consignments. However, not every airline is equipped to cope with such large consignments. Furthermore, there was a volume weight of 11,440 kg to cope with. However, ZIEGLER's air freight experts knew the ideal solution. It was only possible to load the consignment with Korean Air due to its excess length. A charming special feature is the fact that the "nose" of the plane has to be folded up during loading. The flight travelled to Seoul on 20 May 2015 and the connecting flight travelled from Seoul to Manila two days later. The time schedule was thus adhered to and the conveyor belt could be put into operation in good time.

At the same time the team in Kelsterbach also organised the sea freight export loading of a 40' flat rack container for the same customer, which was also destined for Manila. Precisely this combination of air and sea freight was ideal to ensure that the consignments arrived on time at their destination and to keep the costs manageable.

Text: Sabine Hokenmaier
When the summer starts, pupils and students prepare for their final examinations, but also for their holidays... and this is where the expertise of ZIEGLER Lausanne in Bioley comes into play. There are numerous private school in western Switzerland where the children of prominent people from all over the world are educated. The children live at boarding schools throughout the year and only travel home two to three times during the school year.

They complete their examinations in May and their diplomas are handed over to them at a graduation ball at the beginning of June, which is attended in full evening dress. After this gala events, some students travel with their parents, whilst others fly home or depart directly on holiday a few days later. They entrust their packages, trunks and suitcases to their governess.

ZIEGLER has installed a "Shipping Order". In this case every pupil can register what he/she has left on site for shipment and note down the delivery and billing address. He/she then hands in the completed document together with the packages to his/her governess. Once all luggage has been recorded, the school management calls ZIEGLER to organise the loading process. Due to the fact that all the suitcases and items of luggage of all the pupils are kept in one room, great care must be taken to ensure that the consignments are not mixed up. During loading, there is always one responsible party of the school present who knows the luggage of the pupils and an employee of ZIEGLER and the driver. Stickers numbered by ZIEGLER are stuck on each package, the number of which is stated in the shipping order. Thus the specialists can determine along with the responsible parties of the school to whom which package belongs – and there is no risk of confusion.

The packages are packed, weighed, measured and labelled in the warehouse (with the address and consignment numbers, which also serves as the reference number). Every consignment is calculated in the invoice and the invoice is sent to the person named in the shipping order. The payment is either made by bank transfer or credit card. Once the payment has been received, shipping will be organised and the information will be transmitted to the recipient. He/she can track his/her shipment using the tracking number.

It is always a pleasure for the ZIEGLER team to meet the young people from all round the world who are waiting for their items of luggage, to which they are very attached: cuddly mascots, their masterpieces from their art lessons, photos of their friends, their skis, etc. ZIEGLER Bioley not just treats these consignments professionally, but also with heartfelt commitment...

Thierry Dornier,
ZIEGLER Lausanne/Bioley,
Branch manager

ZIEGLER Lausanne: baggage logistics for pupils – heartfelt consignments!

LONG LIVE THE HOLIDAYS!
South Africa is one of the most important economic engines on the African continent. ZIEGLER has been present at several locations in the country and has been a specialist in this destination for a long time. The company’s Cape Town branch was given a boost in September 2014: ZIEGLER purchased 60 per cent of the shares in the InHouse Crown freight forwarding company. As a result, it has been possible markedly to extend flexible supply chain solutions.

InHouse Crown is an alliance between InHouse-Management (founded in 1999) and Crown Logistics South Africa (established in 2005 in Cape Town). The company offers a large range of freight and logistics services.

Since 1 March 2015, InHouse Crown has been closely cooperating with the ZIEGLER team in Cape Town under the name of “InHouse ZIEGLER Logistics (Pty) Ltd”. The company is managed by Charl du Toit. He and his team organise shipments and logistics solutions in the country and worldwide. The team offers imports and exports, sea and air freight as well as FCL and LCL. In addition, they provide services such as warehousing or project logistics. The goal of the new company is to produce a service for customers that completely fulfils the complex requirements of the respective logistics projects.
The vocational training of young people plays a significant part for ZIEGLER. In this case it is important that they meet their social responsibilities but also to train in-house specialists with the best levels of practical expertise. Four trainees have now successfully completed their apprenticeships. Read four statements from the successful apprentices about their training here.

"Demanding profession"
The period of the apprenticeship was an exciting time. I was able to gain a lot of experience. It really is not that easy to commence an apprenticeship in such a demanding profession at the very young age of 15. Some of the moments that I recall are the trips to Hamburg and Prague and the language courses in England and France.
Aaron Rudolf von Rohr, Pratteln site

"I look forward to my tasks"
The first year of training as a forwarding merchant proved to be very demanding. I was happy that ZIEGLER made it possible for me to switch to an apprenticeship as an office assistant, which I ultimately completed successfully. I am looking forward to my tasks in the Import 1 department. As soon as I have gained enough vocational experience, I will make use of the further training offers.
Adelina Balazi, Pratteln site

"I would like to say thanks"
When I look back on the last three years I am very happy that I successfully completed this phase in my life. I really had three very instructive years. At this juncture I would like to thank everyone who supported me.
Valmire Imeri, Dietikon site

Training at ZIEGLER (Schweiz) AG
"IT WAS VERY EXCITING. I HAVE LEARNT A LOT"
The destination of this year’s trip was once again the beautiful Hanseatic city of Hamburg. This year the prospective forwarding merchants visited the model railway museum and booked a harbour boat tour, which is almost mandatory in Hamburg. Additional highlights of the trip were a visit to the ZIEGLER Hamburg branch and a guided tour through the Finkenwerder Airbus works. Our up-and-coming young forwarding merchants of course also investigated Hamburg nightlife and used their spare time to go shopping.

Trainee trip on successful conclusion of training in 2015

HELLO HAMBURG

Upon completion of each training year, ZIEGLER (Schweiz) AG invites the trainees to go on a 2- to 3-day excursion to Amsterdam/ Rotterdam or Hamburg.

Successful: F. Vosseler (trainee supervisor) with the trainees from Pratteln: Aaron Rudolf von Rohr, Adelina Balazi, Elbunit Asani (from left to right). Now forwarding merchant: Valmire Imeri, Dietikon site.

Elbe Philharmonic Hall in Hamburg.
Aircraft manufacturer Airbus.
EXPERIENCE AIR FREIGHT LIVE

Only those things which you have seen for yourself will benefit you in your work and private life. This is why airfreight manager Reimund Nathan organised a visit to Lufthansa at Frankfurt Airport for the three trainees at the Kels terbach site. On 10 June 2015 the trainees explored the freight area in particular. They saw how consignments are checked into the warehouse and placed on freight pallets.

They then moved on to the airport ramp: here they visited a Lufthansa aircraft (MD 11), an aircraft used solely for freight shipments travelling to Shanghai, and watched the loading of the cargo hold. The goal of the airport visit was to ensure that the trainees are able to advise ZIEGLER's customers more competently on the subject of air freight in the future. In addition to the technical aspects, the visit also provided the participants with a lot of opportunities for fun.

Text: Sabine Hokenmaier

TEAM SPIRIT BETWEEN SKYSCRAPERS

2,682 companies from more than 400 cities started the run in Frankfurt on Wednesday 17 June 2015. Nine staff members of the ZIEGLER branch in Frankfurt-Kelsterbach also ran the 5.6-kilometre course around the Old Opera House and between the skyscrapers of the metropolis on the river Main in the biggest company running race in Europe.

Frankfurt was in a state of high alert into the night, and in the hands of the runners. A total of 350 coaches had to be accommodated in the city. The running enthusiasts started in two blocks of starters and it took more than one hour before all the runners had reached the starting line. The event organiser distributed 70,000 bananas and more than 75,000 litres of water.

€1.80 per runner was paid into a donations pot. J.P. Morgan Deutschland doubled the amount – meaning that a total of € 253,000.00 was collected. Sports projects for young people with disabilities are sponsored with the money raised.

Text: Sabine Hokenmaier
Working together and partying together: on Saturday, 16 May 2015 the employees from the "Ware- house – Transshipment" departments held a successful barbecue party with their relatives on the company grounds of the branch in Eschweiler near Aachen. Despite less than ideal weather, everyone was in high spirits and well-catered for. Everyone got their money’s worth: some colleagues presented live music and sausages from the barbecue and delicious salads were on offer.

By way of a conclusion a "high lift truck dexterity test" was held, which everyone felt was a big hit. In this case the staff demonstrated their driving skills with the high lift truck. The winners were Nina Schneider (1st place), Markus Puscher (2nd place) and Harun Sagman (3rd place). At the end everyone was in agreement that it had been a very successful party!

Text: Monika Schneider

ZIEGLER Eschweiler: photo management system informs people about the state of the consignments

ZIEGLER in Eschweiler has invested in a state-of-the-art photo management system with a scanner (Ricoh G800SE). The integrated laser rapidly records one-dimensional barcodes – even in poor lighting conditions. In this case the SSCC (Serial Shipping Container Code) is scanned first and the photographs are assigned to the next SSCC of this consignment. This takes place without any noticeable loss of time and the photos are transferred by means of W-Lan, Bluetooth or by cable. They are then available for inspection at any time by the shipping and destination agent. In this way they can constantly monitor the quality of the consignment. The camera is exceptionally well suited for unloading the imported sea containers, as the customer receives a status report immediately after unloading of the goods. The device is also waterproof and dust-proof, resistant to knocks and chemicals and thus perfect for use in the warehouse.

ZIEGLER Eschweiler: barbecue party of the warehousing team

"HIGH LIFT TRUCK DEXTERITY TEST" A BIG HIT

Recording a damaged consignment.
PROVERBially

"PAYING THE PRICE"

In German, someone who faces unpleasant consequences is referred to as "taking the last bath" (German: ausbaden). But where does this saying come from? At the end of the day, bathing is something positive and stands for pleasant levels of hygiene. This was also the case in centuries past, but not for everyone. This is because a lot of people first had to fetch the water and then heat it up. That is why they frequently only allowed themselves the pleasure of a bath twice a week at most. Furthermore, people frequently shared the bathing water in a stipulated sequence. The father of the family was often the first to enter the bathtub. The additional members of the family then followed in accordance with their status. The last person was the unlucky one: they had to take their dip in cold and dirty water. Furthermore, they also had to clean the bathtub. Thus they lost out twice over when taking a bath.

"SOUR MAKES YOU HAPPY"

"Sour makes you happy" says the German proverb ("Sauer macht lustig"). Can you get in a good mood by eating things? People are rightly dubious about the sense of this proverb. In fact, it is some three hundred years old and actually refers to something else: the German word "lustig" (happy) is derived from the antiquated German adjective "gelüstig" (sensual). This is because in this context it means that the consumption of sour food or drink stimulates the appetite and makes you hungry! This is true, as acid stimulates salivation and the production of gastric acid. Try a dry sherry or a sour apple before dining. The acids make you look forward to a culinary delight!

ANNIVERSARIES

15 years of company affiliation
Emanuel Rechsteiner, Basle Airport, on 01.07.2015
Vincenzo Garlisi, Pratteln, on 01.08.2015
Sandra Lario, Pratteln, on 01.08.2015

10 years of company affiliation
Angelina Schulz, Kreuzlingen, on 01.07.2015
Tino Passucci, Pratteln, on 01.06.2015
Joseph Berchtold, Basle Logistics centre, on 08.09.2015

5 years of company affiliation
Elodie Weiss, Accountancy Pratteln, on 01.07.2015
Joao Ventura Alves Santos, Pratteln, on 01.08.2015
Shkelqim Kelmendi, Pratteln, on 01.08.2015
Joël Kunz, Pratteln, on 01.08.2015
Jerôme Weerakoon, St. Gallen, on 01.08.2015
Carinne Belzunce, Basle Logistics Centre, on 01.09.2015

30 years of company affiliation
Nadia Herwats, Accountancy Welkenraedt
Christian Keller, Head of Accountancy Welkenraedt

10 years of company affiliation
Sabine Heitzinger, Billing, Frankfurt branch
Monika Schneider, Secretary’s Office, Eschweiler branch

5 years of company affiliation
Jens Müller, Case Officer in the National Shipments Department, ZIEGLER Eschweiler
José Alarcon, Worker in the Logistics Department, ZIEGLER Eschweiler

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